

Notations based on the Specified Commercial Transaction Act

1. Seller Information

Company Name:

itswellness (Non-Profit Organization)

Representative:

Yukako Matsunaga

Website:

<https://en.itswellness.org>

Office Address:

2F, 2-28-4 Higashi-Nihonbashi, Chuo-ku, Tokyo, Japan

Contact Us:

For inquiries, please use the https://en.itswellness.org/contact_en/

2. Pricing and Fees

Sales Price

Prices are as stated on each sales website for each product plan. Pricing varies depending on the plan.

Shipping Fees

Please refer to the respective product plan pages for details.

- **Tours and Activities:** No shipping fee
- **Online (Virtual) Tours (viewing only):** No shipping fee
- **Online (Virtual) Tours with souvenirs:** Shipping fees are generally included in the plan price.
- **Other products:** Shipping fees start from JPY 820 (Yu-Pack, varying by region and package size).

Additional Fees (Excluding Sales Price & Shipping Fees)

Please check the details listed on each product plan page.

- **For tours and activities:** Additional personal expenses may apply for meals, products, and activities not included in the plan price, as well as transaction fees such as bank transfer fees and convenience store payment fees.
- **For online (virtual) tours:** Internet connection fees and transaction fees (e.g., bank transfer fees, convenience store payment fees, cash-on-delivery fees) may apply.
- **Consumption tax** is included in the plan price.

3. Payment Methods

- **Credit Card Payment:** The charge will be processed at the time of booking confirmation. The billing date varies by card issuer.
- **Other Payment Methods (Specified by the Operator) or On-Site Payment:** Please refer to each product plan page for details.

4. Payment Timing

Payment is required at either:

- The time of booking confirmation notification, or
- The date of the event for the purchased plan.

Please refer to the respective product plan page for details.

5. Sales Period and Quantity Limitations

Sales periods and quantity limitations vary by plan. Please check the respective product plan page for details.

6. Cancellation Policy

For cancellation terms, please refer to our "Cancellation Policy".